Waste Disposal and Recycling Services
15 May 2016 – 14 May 2021

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About this CUA

Contract essentials

Contract name and number

Contract term
15 May 2016 – 14 May 2021
Plus two one-year extension options.

Status
Mandatory for all Western Australian Public Authorities in the Perth metropolitan region.

In accordance with State Supply Commission policy, agencies can buy outside of this CUA and directly source from an Australian Disability Enterprise (ADE) or Aboriginal Business in full.

For more information and to connect with an ADE or Aboriginal Business, please see the following links:

Australian Disability Enterprise
Aboriginal Business

Categories

Category A – Total Waste Management Services
- General Waste
- Recycling
- Medical/Clinical waste disposal by incineration, chemical treatment, autoclaving and shredding
- On Site Services (person on site)

Category B – Medical/Clinical Waste
- Medical/Clinical waste disposal by incineration, chemical treatment, autoclaving and shredding
- Operating room plastics recycling

Category C – Sanitary Waste
- Sanitary napkin disposal
- Nappy disposal

Category D – Office Paper Recycling
- Floor-by-floor collection of clean office paper bins for recycling

Category E – ICT Equipment Disposal (e-Waste)
- A recycling service for the disposal of end of life ICT equipment

Applicable GCOC
General Conditions of Contract (August 2012)
Contract manager

Kristien van der Spoel
Procurement Manager
Phone: (08) 6551 1330
Email: kristien.vanderspoel@finance.wa.gov.au

Address:
Government Procurement
Level 4, 16 Parkland Road
OSBORNE PARK WA 6017

Last updated: 24 June 2019
## What’s on offer?

### Service description and categories

### Category A – Total Waste Management Services

A summary of the waste streams offered under Category A is shown below. Refer to the [Price Schedule](#) to see a detailed list of all the waste streams that are offered under this category. If you have a waste stream not listed in the Price Schedule then contact the [Category A contractors](#) to enquire further.

<table>
<thead>
<tr>
<th>General waste</th>
<th>Recycling</th>
<th>Medical/clinical waste</th>
<th>Waste compactors</th>
<th>On-site services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-recyclable waste sent to landfill.</td>
<td>Including plastics, paper, cardboard, glass, aluminium, green waste, food waste, scrap metal, timber, fluoros etc.</td>
<td>Includes disposal of clinical, pharmaceutical, anatomical and cytotoxic waste through incineration, chemical treatment, autoclaving and shredding. Operating room plastics recycling is included under this category because these materials must be passed through a wash process, similar to autoclaving, prior to recycling. Users of these services should refer to the <a href="#">Department of Health Clinical and Related Waste Management Policy</a>.</td>
<td>Compactors are available through leasing arrangements with contractors. Specific requirements must be discussed directly with your preferred contractor.</td>
<td>Contractors offer a complete person-on-site waste management service. On-site personnel will perform services and keep records of waste collected and disposed on behalf of the customer.</td>
</tr>
</tbody>
</table>
Category B – Medical/Clinical Waste

Medical/Clinical waste services and operating room plastics recycling, are offered under both Category A and B.

Customers seeking to use a single waste contractor for all services on site can purchase through Category A.

If you wish to have a separate contractor for medical/clinical waste services then these services can be purchased through Category B.

Includes disposal of clinical, pharmaceutical, anatomical and cytotoxic waste through incineration, chemical treatment, autoclaving and shredding.

Operating room plastics recycling is included under this category because these materials must be passed through a wash process, similar to autoclaving, prior to recycling.

Users of these services should refer to the Department of Health Clinical and Related Waste Management Policy.

Category C – Sanitary Waste

Disposal of sanitary and nappy waste. Servicing options include:

- In-cubicle bin exchange service (provided by Cannon Hygiene)
- In-cubicle servicing which includes exchanging the bin liner and sanitising the bin (provided by Initial Hygiene).

Category D – Office Paper Recycling

This category includes collection of 240L blue bins (non-confidential) from both centralised and de-centralised collection points within any customer’s site, including individual floors of office buildings.

Confidential bins (paper shredding) are serviced through a different CUA.
Category E – ICT Equipment Disposal (e-Waste)

This category provides a recycling service for the disposal of end-of-life ICT equipment.

It includes solutions for the sanitisation and destruction of storage media in your ICT devices.

Contractors can organise pick-up from your premises or you can organise your own transport to the contractors' premises.

The State Supply Commission 'Disposal of Goods Policy' encourages you to consider various methods of disposal of your unwanted ICT equipment.

Out of scope activity

- **Confidential records and office paper (removal and disposal)**
  Confidential records including paper (for shredding) and multi-media is managed through CUA REC2015 – Storage, Retrieval, Destruction and Digitisation of Paper and Electronic Records.

- **Other types of waste**
  Please consider the State Supply Commission ‘Disposal of Goods Policy’ before disposing of unwanted items like furniture and household appliances through this CUA. The policy recommends disposal by donating to charitable organisations, community re-use and public auctions.

  A charity that will take unwanted goods including office furniture is the Paraplegic Quadriplegic Association of WA, phone 9381 0111, email genpack@paraquadwa.asn.au.

- **Printer and toner cartridges**
  Check with your printer consumables provider to see if they offer printer and toner cartridge recycling services.

  Otherwise printer and toner cartridges may be recycled at no cost through Planet Ark's Cartridges 4 Planet Ark program. Servicing of regional locations will depend on whether there is a collection partner in the area.

  Further information on participating manufacturers and collection partners can be found at Cartridges 4 Planet Ark.

*Last updated: 24 June 2019*
What are the buying rules?

To keep in mind before you buy

Buying direct

Prices for this Common Use Arrangement (CUA) are fixed so you can pick and buy the specified services from the contractors without calling quotes or tenders.

View the Price Schedule to obtain prices for the services you require. Where more than one contractor is appointed to a category, you can evaluate which contractor represents best value for money for your needs, then contact the contractor to make your purchase.

You are encouraged to complete the Order Form to specify the services, collection frequency and contact person. You should send your completed Order Form directly to the contractor. If you are using a contractor for the first time, the Order Form will establish a new account.

Services outside of the Perth metropolitan region

Contractors may offer services through the CUA to adjoining areas of the Perth metropolitan region. Such services may only be offered provided that the prices charged by the contractor are not higher than the CUA prices offered for services in the Perth metropolitan region.

Where contractors are not prepared to offer services to sites outside of the Perth metropolitan region in accordance with the terms and conditions of the CUA, customers will normally undertake a competitive process to seek services.

You may seek quotes through the CUA from a contractor for a service if the service:

- does not have a fixed price tendered CUA rate
- is a variation from the standard CUA specifications to meet customer needs
- is incidental to a standard CUA service being procured.

Policy requirements

Buyers should be aware of the following requirements under State Supply Commission policies and Treasurer’s Instruction 820, and whether or not they are applicable to purchases from this CUA:

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Applicable to purchases made under this CUA?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Buyers must publish details of their purchase, or any variation to any purchase under this CUA, on TendersWA.</td>
<td>Yes, for all purchases above $50,000.</td>
</tr>
<tr>
<td>Buyers must record the purchase on the agency’s contract register, as instructed within the buying agency’s financial management manual.</td>
<td>Yes, for all purchases above $50,000.</td>
</tr>
<tr>
<td>Buyers must submit a procurement plan and a contract management</td>
<td>No, not required for purchases made under this CUA.</td>
</tr>
</tbody>
</table>
Exemption from using this CUA

Exemption requests should be directed to either the Director Common Use Arrangements or contract manager in the first instance. Requests for exemption may be received by posted letter or email, but must be in writing and provide sufficient explanation and background to enable the request to be considered. The requesting officer should be the Accountable Authority or delegate of the agency.

For guidelines on what to include in an exemption request, please refer to the Procurement Practice Guide appendix on Exemptions.

Last updated: 24 June 2019
**Who are the contractors?**

**A choice of contractors for you to select from**

The matrix below lists all contractors on the CUA and the goods/services they have been contracted to provide.

<table>
<thead>
<tr>
<th>Contractor</th>
<th>Category A Total Waste Management Services</th>
<th>Category B Medical/Clinical Waste</th>
<th>Category C Sanitary Waste</th>
<th>Category D Office Paper Recycling</th>
<th>Category E ICT Equipment Disposal</th>
</tr>
</thead>
<tbody>
<tr>
<td>SUEZ Perth (formerly Perthwaste)</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SUEZ Recycling &amp; Recovery</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cleanaway</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Daniels Health</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cannon Hygiene</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Initial Hygiene</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shred-X</td>
<td></td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Secure Computer Recycling &amp; Disposal</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Total Green Recycling</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>✓</td>
</tr>
</tbody>
</table>
## Cannon Hygiene

**Category C**

<table>
<thead>
<tr>
<th><strong>Contact</strong></th>
<th><strong>ABN</strong></th>
<th><strong>Address</strong></th>
</tr>
</thead>
</table>
| Karen Walker  
*Business Manager WA* | 78 103 144 289 | 4 Aitken Way, Kewdale WA 6105 |
| Mathew Neale  
*Sales Manager – Initial, Ambius & Cannon* |          |          |
| Cynthia Gleeson  
*Key Account Manager - Cannon* |          |          |

<table>
<thead>
<tr>
<th><strong>Orders</strong></th>
<th><strong>Website</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:canwa@cannonhygiene.com.au">canwa@cannonhygiene.com.au</a></td>
<td><a href="http://www.cannonhygiene.com.au">www.cannonhygiene.com.au</a></td>
</tr>
</tbody>
</table>

## Cleanaway

**Category A**

<table>
<thead>
<tr>
<th><strong>Contact</strong></th>
<th><strong>ABN</strong></th>
<th><strong>Address</strong></th>
</tr>
</thead>
</table>
| Leanne Weston  
*Customer Service Team Leader* | 79 000 164 938 | 171 Camboon Road, Malaga WA 6090 |

<table>
<thead>
<tr>
<th><strong>Orders</strong></th>
<th><strong>Website</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:customerservice.malaga@cleanaway.com.au">customerservice.malaga@cleanaway.com.au</a></td>
<td><a href="http://www.cleanaway.com.au">www.cleanaway.com.au</a></td>
</tr>
</tbody>
</table>
### Daniels Health

**Category B**

<table>
<thead>
<tr>
<th>Contact</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>John Palmer</td>
<td>T: (08) 6399 7100</td>
</tr>
<tr>
<td>State Manager - WA</td>
<td>M: 0425 289 629</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ABN</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>15 093 315 014</td>
<td>19 Coolibah Way, Bibra Lake WA 6163</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Orders</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:waservice@danielshealth.com.au">waservice@danielshealth.com.au</a></td>
<td><a href="http://www.danielshealth.com.au">www.danielshealth.com.au</a></td>
</tr>
</tbody>
</table>

### Initial Hygiene

**Category C**

<table>
<thead>
<tr>
<th>Contact</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Michelle Arya</td>
<td>T: (08) 9436 9000</td>
</tr>
<tr>
<td>Customer Care Executive</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ABN</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>98 000 034 597</td>
<td>4 Aitken Way, Kewdale WA 6105</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Orders</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:au-pinkperth@rentokil-initial.com">au-pinkperth@rentokil-initial.com</a></td>
<td><a href="http://www.initial.com.au">www.initial.com.au</a></td>
</tr>
</tbody>
</table>

### Shred-X

**Category D**

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Peter Torpy</td>
<td>T: 1300 747 339</td>
</tr>
<tr>
<td></td>
<td>F: (07) 5540 9499</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ABN</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>44 123 767 153</td>
<td>PO Box 714 Welshpool DC WA 6986</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:servicewa@shred-x.com.au">servicewa@shred-x.com.au</a></td>
<td><a href="http://www.securityshredding.com.au">www.securityshredding.com.au</a></td>
</tr>
</tbody>
</table>
## Secure Computer Recycling & Disposal

**Category E**

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brett Kirkwood</td>
<td>T: (08) 9417 5528</td>
</tr>
<tr>
<td><em>Managing Partner</em></td>
<td>M: 0414 324 214</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ABN</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>22 133 249 724</td>
<td>8 Blackly Row,</td>
</tr>
<tr>
<td></td>
<td>Cockburn Central WA 6164</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:Brett@computer-recycling.com.au">Brett@computer-recycling.com.au</a></td>
<td><a href="http://www.computer-recycling.com.au">www.computer-recycling.com.au</a></td>
</tr>
</tbody>
</table>

## SUEZ Perth

**Category A**

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maria Martin</td>
<td>T: (08) 9418 5577</td>
</tr>
<tr>
<td><em>Customer Service Manager</em></td>
<td>M: 0488 979 939</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:maria.n.martin@suez.com">maria.n.martin@suez.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ABN</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>94 118 828 872</td>
<td>65 Howson Way,</td>
</tr>
<tr>
<td></td>
<td>Bibra Lake WA 6163</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Orders</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:cua@suez-env.com.au">cua@suez-env.com.au</a></td>
<td><a href="http://www.suez.com.au">www.suez.com.au</a></td>
</tr>
</tbody>
</table>
SUEZ Recycling & Recovery
Category A and B

Contact Name
Lina Galluzzi  
*Key Account Manager for Hospitals*  
0417 172 230  
Lina.galluzzi@suez.com

Robert Speight  
*Key Account Manager for Schools*  
0477 299 839  
Robert.speight@suez.com

Ben Goodgame  
*Key Account Manager for all other Customers*  
0458 008 096  
Ben.goodgame@suez.com

ABN  
70 002 902 650

Address  
116 Kurnall Road,  
Welshpool WA 6106

Orders  
cscperth@suez-env.com.au

Website  
www.suez.com.au

Total Green Recycling
Category E

Contact Name
James Coghill  
*Director*  
T: (08) 9258 6009  
M: 0419 756 952

ABN  
75 131 084 805

Address  
40 Felspar Street,  
Welshpool WA 6106  
Hours: 7am – 3.20pm Monday to Friday

Email  
James@totalgreenrecycling.com.au

Website  
www.totalgreenrecycling.com.au

Last updated: 24 June 2019
Making the most of this contract

Buying tips

• Always quote the CUA number when buying from this CUA.
• When a category has more than one contractor, consider who best meets your needs at the best prices.
• The optimal term for a customer contract is one year at a time (with the exception of compactor bins).
• Check your invoices against the CUA price schedules to make sure you are charged the correct prices.
• Contractors must not impose a surcharge for payment by credit card.

Last updated: 24 June 2019
What will it cost?

Pricing and payment options

The CUA prices are fixed so you can pick and buy from the contractors without calling quotes or tenders.

Always quote CUAWAS2016 when buying any waste services from this CUA.

View the Price Schedule for up-to-date pricing.

Payment by Purchasing Card

The government Purchasing Card offers a quick and convenient method of payment allowing many goods and services to be efficiently purchased.

Always remember to inform the contractor that you will be paying by government Purchasing Card, at the time of ordering the product or service, and ensure they clearly understand that they must send the tax invoice directly to you, the cardholder.

Last updated: 24 June 2019
How do I buy?

Step by step buying process

1. Find out which product best meets your needs
2. Research qualified contractors
3. Compare prices using the Price Schedule before deciding which contractor to use
4. Buy directly from contractors by completing the Order Form.

Last updated: 24 June 2019
After I buy

Active contract management pays off

- Always check that your invoices match the CUA Price Schedule.
- Continually assess your waste volume and select the appropriate bin sizes and pick-up frequency. Don't forget to take into account prices for different bin sizes.

Last updated: 24 June 2019
Contact us

Where to go for more information?

Contract manager

Kristien van der Spoel  
Procurement Manager  
Phone: (08) 6551 1130  
Email: Kristien.vanderSpoel@finance.wa.gov.au

Address:  
Government Procurement  
Level 4, 16 Parkland Road  
OSBORNE PARK WA 6017

Email subscription/circulars

To receive regular updates about this contract, subscribe to its Circular list.

Complimentary feedback and complaints resolution

Government Procurement aims to continuously improve the services it provides to customers and welcomes feedback on the level of satisfaction experienced under this contract or with the contractor(s) performance. If you are dissatisfied with the goods and/or service provided by the contractor or have any specific concerns, these should be discussed in the first instance directly with the contractor.

If the problem or issue is not resolved to your satisfaction, please log your complaints via Finance’s online Feedback Management System.

The online system provides for both complimentary feedback and complaint resolution considerations.

Last updated: 24 June 2019
Supporting information

Resources

Resources

- Price Schedule
- Order Form
- Bin sizes
Appendix 1: Bin Sizes

A full range of bin sizes are listed in the Price Schedule.

120L and 240L Mobile Garbage Bins

660L / 1100L Mobile Garbage Bins

Front Lift Bin (various sizes)

Bulk Bins (various sizes)
<table>
<thead>
<tr>
<th>12.5m³ to 30m³ Bulk Bins</th>
<th>![Image of 12.5m³ to 30m³ Bulk Bins]</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Compactor Bins (23m³ to 32m³)</strong></td>
<td>![Image of Compactor Bins (23m³ to 32m³)]</td>
</tr>
</tbody>
</table>

**Last Updated:** 20 November 2018